

EMERGENCY PREPAREDNESS PROFILE FOR: Hampden County

The Emergency Preparedness Portal is the result of collaboration between the Bureau of Environmental Health and the Office of Preparedness and Emergency Management at the Department of Public Health. The Portal provides a variety of data on the different communities across Massachusetts and is intended to enhance inclusive community planning activities.

What is “Whole Community”?

Whole community refers to an approach that brings together residents, emergency management practitioners, organizational leaders, community leaders, and government officials to best conduct emergency management activities. Whole community collaboration allows for all stakeholders to assess the needs of their communities, organize their assets, and build effective strategies for handling threats and hazards.

What information is included in this Portal?

The Portal includes information on vulnerable populations, facility locations, and demographics within towns, counties, and Health and Medical Coordinating Coalition (HMCC) regions. The portal is based on the Bureau of Environmental Health’s Community Profiles.

What are Health and Medical Coordinating Coalitions?

Six regional HMCC have been established to promote cross-disciplinary, capabilities-based planning and advance regional health and medical capacity to prepare for, respond to, recover from, and mitigate the impact of large scale emergencies and disasters. The six core disciplines represented in the HMCC include acute care hospitals, community health centers, emergency management, emergency medical services, local public health, and long term care. Planning activities are consistent with the healthcare and public health preparedness capabilities as established by the Assistant Secretary of Preparedness and Response (ASPR) and the Centers for Disease Control and Prevention (CDC).

Who can use this Portal and what can it be used for?

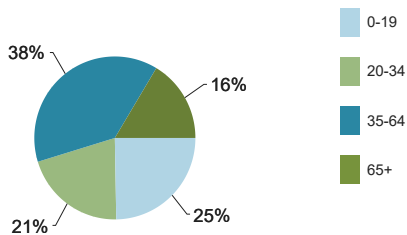
The Portal is intended to be used by emergency planners, local public health officials, and the public who are interested in learning more about their communities. It provides data that can help those making emergency plans, and town officials who are interested in completing all hazards, inclusive disaster plans.

Summary Information for Selected Geography

The summary data presented in this report represent all selected geographies. For example, if you selected “community by census tract,” each summary indicator will first be calculated for each census tract, and the summary will be the average of the census tract values. If you only selected a single geography, the summary charts will reflect the same data as the tables and bar charts below the map window.

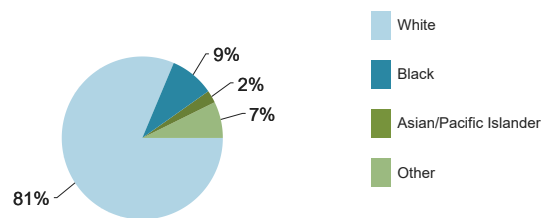
Demographics

Population breakdown by age

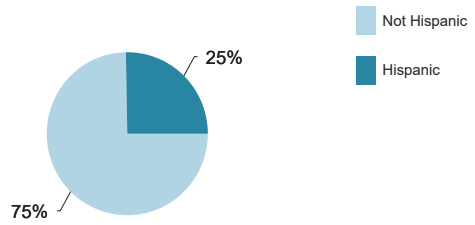
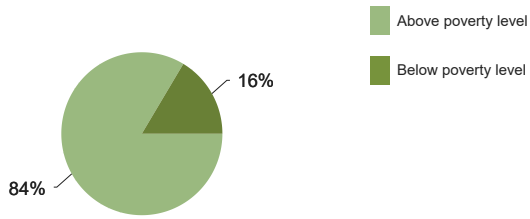


Percent of households - poverty

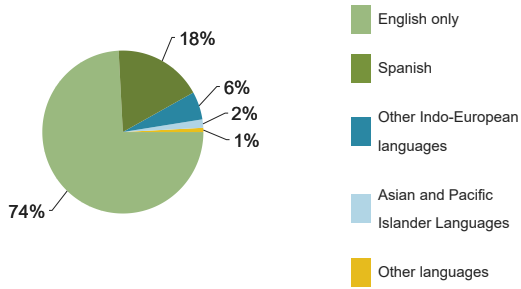
Population breakdown by race



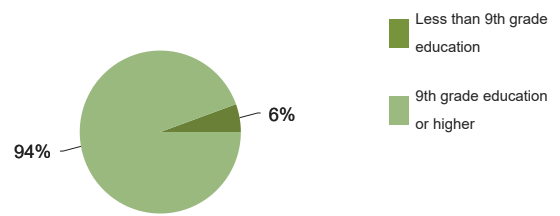
Population breakdown by ethnicity



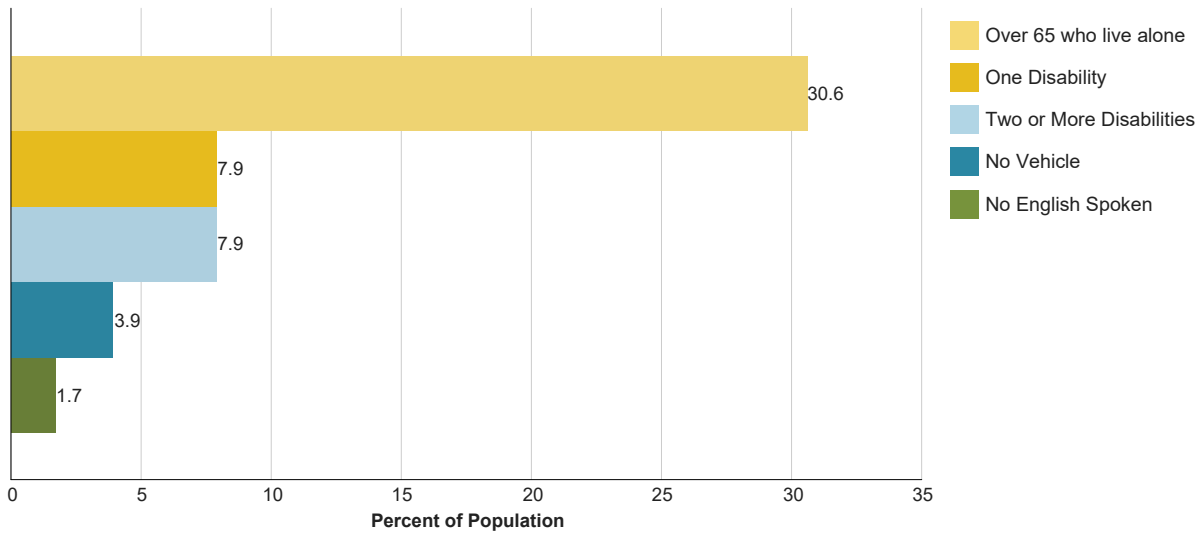
Percent of households - Language



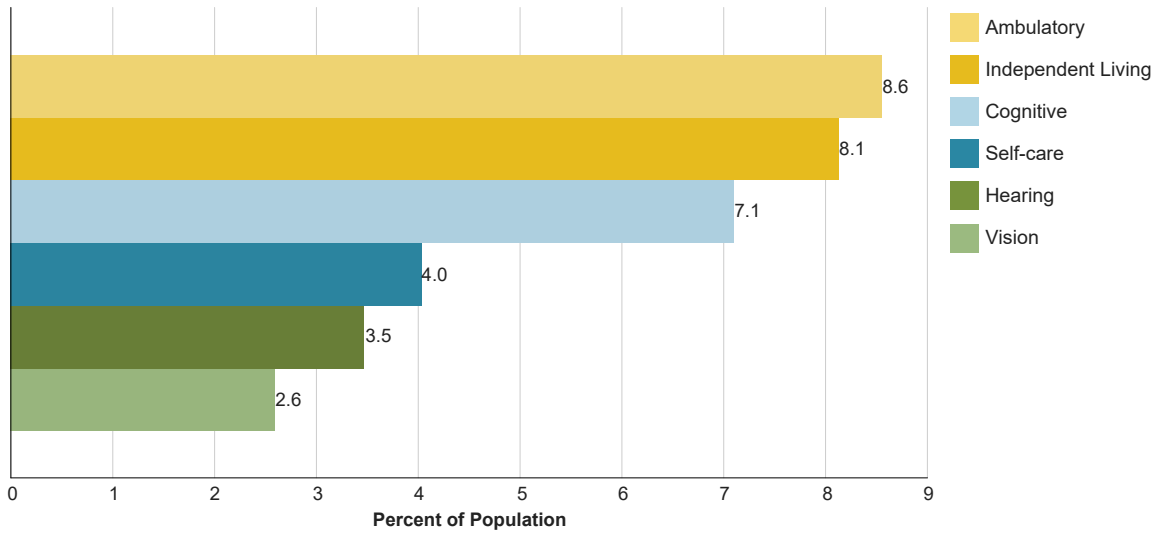
Percent of population - less than 9th grade education



Select Population Characteristics



Percent of Population by Type of Disability

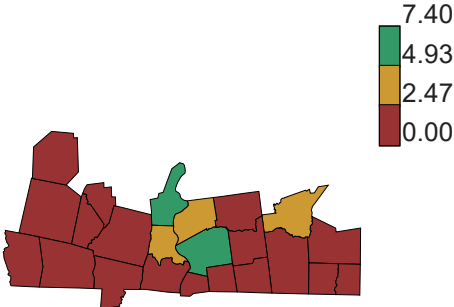


Geography Breakdown

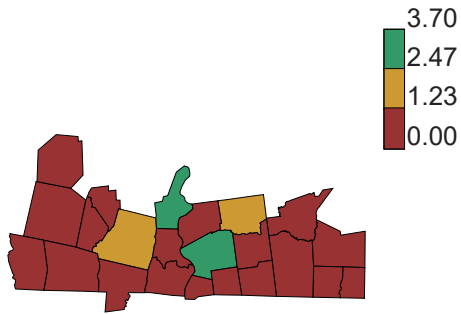
Vulnerable Populations as a Percent of Population

Over 65 who live alone

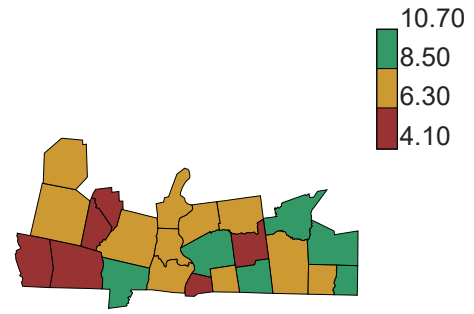
No Vehicle



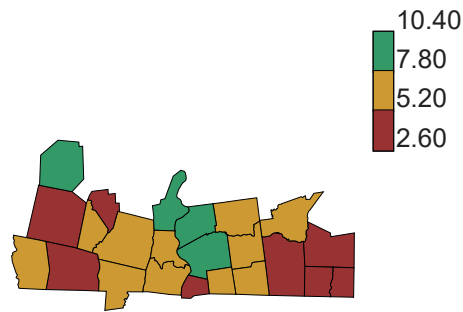
No English Spoken



One Disability



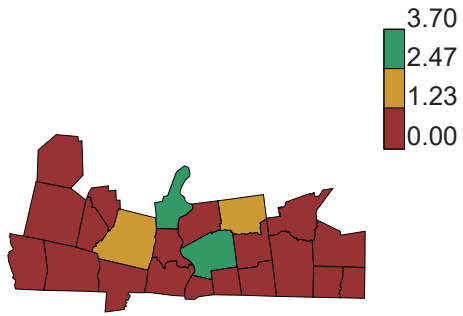
Two or More Disabilities



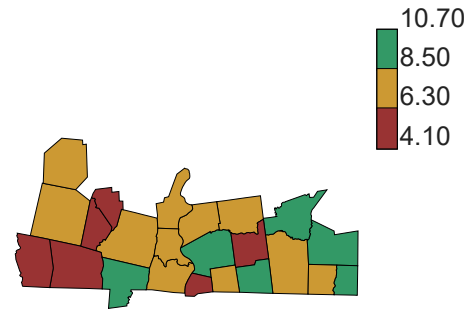
Select Population Characteristics

	No Vehicle		Less than 9th grade education		Below Poverty Level		Over 65 who live alone		No English Spoken		One Disability
	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People
Agawam	246	1.6	326	1.5	2,219	7.9	1,756	28.6	110	0.4	1,816
Blandford	6	1.0	36	4.0	48	4.3	44	16.1	10	0.9	76
Brimfield	0	0.0	23	0.9	210	5.8	226	30.7	0	0.0	390
Chester	3	0.4	10	0.9	132	9.1	46	15.9	0	0.0	112
Chicopee	930	3.5	1,731	4.4	7,562	13.8	3,448	33.9	438	0.8	4,213
East Longmeadow	51	0.7	213	1.9	751	4.7	1,102	31.2	114	0.7	1,124
Granville	4	0.4	15	1.2	153	9.2	65	23.0	0	0.0	93
Hampden	34	1.3	38	1.0	130	2.6	243	18.9	0	0.0	437
Holland	10	0.8	14	0.8	131	5.0	101	21.8	0	0.0	227
Holyoke	1,057	6.5	2,475	9.2	11,471	29.3	1,843	32.3	1,369	3.7	2,648

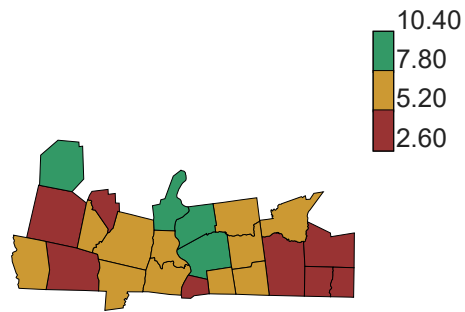
No English Spoken



One Disability



Two or More Disabilities



Select Population Characteristics

	Two or More Disabilities		
	% of Population	Number of People	% of Population
Agawam	6.5	1,709	6.1
Blandford	6.9	50	4.5
Brimfield	10.7	117	3.2
Chester	7.6	130	8.8
Chicopee	7.7	4,579	8.3
East Longmeadow	7.1	855	5.4
Granville	5.5	64	3.8
Hampden	8.6	292	5.7
Holland	8.6	68	2.6
Holyoke	6.7	4,098	10.4

	No Vehicle		Less than 9th grade education		Below Poverty Level		Over 65 who live alone		No English Spoken		One Disability
	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People
Longmeadow	47	0.6	198	1.8	337	2.2	731	22.2	58	0.4	639
Ludlow	207	2.0	1,222	7.7	1,777	8.7	984	24.7	257	1.3	1,656
Monson	21	0.4	215	3.3	511	5.9	406	23.3	10	0.1	607
Montgomery	0	0.0	4	0.7	21	2.6	40	27.2	0	0.0	44
Palmer	161	2.5	174	2.0	1,379	11.3	636	32.4	11	0.1	1,076
Russell	3	0.4	8	0.8	135	9.2	44	19.5	0	0.0	78
Southwick	61	1.3	159	2.2	741	7.7	626	29.7	61	0.7	950
Springfield	4,495	7.4	8,819	9.2	40,102	26.9	6,565	33.9	4,086	2.8	14,225
Tolland	4	1.6	4	0.9	37	7.0	37	24.5	0	0.0	30
Wales	13	1.2	13	0.9	142	6.9	84	26.3	14	0.7	135
West Springfield	635	4.4	738	3.6	3,227	11.3	1,792	39.3	263	1.0	2,085
Westfield	187	1.0	1,118	4.1	2,752	7.2	2,115	29.5	637	1.6	3,060
Wilbraham	112	1.5	297	2.8	394	2.8	638	20.5	119	0.8	862

Population by Type of Disability

	Vision		Independent Living		Ambulatory		Self-care		Hearing		Cognitive	
	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population	Number of People	% of Population
Agawam	428	1.5	1,407	6.2	1,838	6.9	773	2.9	805	2.9	1,282	4.8
Blandford	18	1.6	23	2.3	53	5.0	22	2.1	48	4.3	61	5.8
Brimfield	64	1.7	117	4.0	194	5.6	39	1.1	122	3.3	192	5.6
Chester	28	1.9	119	9.7	129	9.1	67	4.7	77	5.2	82	5.8
Chicopee	1,447	2.6	3,555	8.1	4,558	8.7	1,827	3.5	2,131	3.9	3,837	7.3
East Longmeadow	264	1.7	664	5.4	968	6.5	348	2.3	587	3.7	711	4.8
Granville	20	1.2	54	4.1	79	5.0	29	1.8	52	3.1	50	3.2
Hampden	125	2.5	230	5.4	264	5.4	142	2.9	318	6.2	256	5.3
Holland	39	1.5	55	2.7	123	5.0	14	0.6	99	3.8	53	2.1
Holyoke	1,042	2.7	3,360	11.3	3,600	9.9	2,156	5.9	1,006	2.6	3,084	8.4
Longmeadow	203	1.3	474	4.0	546	3.7	220	1.5	411	2.6	487	3.3
Ludlow	448	2.2	1,326	8.0	1,484	7.6	633	3.2	922	4.5	1,014	5.2
Monson	92	1.1	227	3.2	408	4.9	238	2.9	338	3.9	385	4.7
Montgomery	8	1.0	18	2.7	29	3.8	15	2.0	30	3.8	17	2.3
Palmer	293	2.4	543	5.5	716	6.2	235	2.0	514	4.2	748	6.5
Russell	29	2.0	41	3.6	85	6.2	39	2.9	32	2.2	73	5.3
Southwick	200	2.1	524	6.7	732	8.0	354	3.8	372	3.8	574	6.2
Springfield	5,380	3.5	11,973	10.4	15,519	10.8	7,696	5.4	4,930	3.2	13,560	9.5
Tolland	12	2.3	24	5.1	16	3.0	7	1.3	15	2.8	32	6.1
Wales	26	1.2	46	2.9	78	4.0	26	1.3	64	3.1	82	4.2
West Springfield	565	2.0	1,415	6.2	2,124	7.9	938	3.5	821	2.9	1,496	5.5
Westfield	919	2.2	2,420	7.2	3,020	7.7	1,337	3.4	1,826	4.5	2,284	5.8
Wilbraham	323	2.3	726	6.5	777	5.6	447	3.2	518	3.6	622	4.5

	Two or More Disabilities		
	% of Population	Number of People	% of Population
Longmeadow	4.1	618	4.0
Ludlow	8.0	1,390	6.7
Monson	7.0	397	4.6
Montgomery	5.5	25	3.1
Palmer	8.8	713	5.9
Russell	5.3	81	5.5
Southwick	9.8	621	6.4
Springfield	9.3	14,794	9.6
Tolland	5.7	33	6.2
Wales	6.5	79	3.8
West Springfield	7.3	1,909	6.7
Westfield	7.5	3,010	7.3
Wilbraham	6.0	846	5.9

Population by Type of Disability

Households by Language Spoken

	English Only		Spanish		Other Indo-European Languages		Asian and Pacific islander		Other Languages
	Number of Households	% of households	Number of Households	% of households	Number of Households	% of households	Number of Households	% of households	Number of Households
Agawam	23,501	86.4	797	2.9	2,454	9.0	346	1.3	114
Blandford	1,036	97.8	0	0.0	23	2.2	0	0.0	0
Brimfield	3,350	96.9	43	1.2	54	1.6	11	0.3	0
Chester	1,367	96.5	0	0.0	49	3.5	0	0.0	0
Chicopee	41,436	78.5	6,336	12.0	3,938	7.5	849	1.6	257
East Longmeadow	14,081	91.9	185	1.2	739	4.8	290	1.9	33
Granville	1,499	94.3	46	2.9	44	2.8	0	0.0	0
Hampden	4,670	94.3	49	1.0	194	3.9	39	0.8	0
Holland	2,373	96.2	8	0.3	74	3.0	0	0.0	12
Holyoke	19,671	52.5	16,435	43.8	1,228	3.3	98	0.3	64
Longmeadow	12,981	86.8	337	2.3	1,069	7.1	504	3.4	61
Ludlow	15,200	75.2	1,225	6.1	3,337	16.5	409	2.0	36
Monson	8,173	97.5	106	1.3	70	0.8	0	0.0	34
Montgomery	687	91.1	8	1.1	25	3.3	34	4.5	0
Palmer	10,801	92.8	252	2.2	283	2.4	175	1.5	123
Russell	1,308	95.5	24	1.8	37	2.7	0	0.0	0
Southwick	8,612	93.3	161	1.7	304	3.3	143	1.5	9
Springfield	87,679	60.9	47,467	33.0	4,026	2.8	2,947	2.0	1,840
Tolland	503	95.8	2	0.4	20	3.8	0	0.0	0
Wales	1,848	94.3	31	1.6	81	4.1	0	0.0	0
West Springfield	21,127	77.9	1,799	6.6	2,586	9.5	890	3.3	732
Westfield	33,398	84.1	2,142	5.4	3,659	9.2	381	1.0	122
Wilbraham	12,906	90.8	648	4.6	554	3.9	75	0.5	33

Educational Attainment for People 25 Years and Older

	No schooling complete		Some education no high school diploma or equivalent		Regular high school diploma or GED		Some college no degree		Associates degree		Bachelors degree		Masters degree		Professional school degree	
	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop
Agawam	93	0.4	1,350	6.3	6,563	30.4	4,197	19.4	2,230	10.3	4,405	20.4	2,384	11.0	213	1.0
Blandford	0	0.0	90	10.1	295	33.2	110	12.4	91	10.2	201	22.6	76	8.5	23	2.6
Brimfield	13	0.5	98	3.7	799	30.0	494	18.6	289	10.9	596	22.4	318	12.0	35	1.3
Chester	7	0.6	95	8.4	455	40.3	203	18.0	115	10.2	131	11.6	93	8.2	17	1.5
Chicopee	483	1.2	4,930	12.7	13,476	34.6	7,931	20.4	4,309	11.1	5,102	13.1	2,036	5.2	338	0.9
East Longmeadow	14	0.1	686	6.0	2,556	22.4	1,995	17.4	1,318	11.5	2,858	25.0	1,451	12.7	415	3.6
Granville	11	0.9	45	3.7	448	37.1	226	18.7	99	8.2	281	23.3	83	6.9	5	0.4
Hampden	20	0.5	235	5.9	1,161	29.1	737	18.5	425	10.7	779	19.5	486	12.2	113	2.8
Holland	0	0.0	97	5.3	513	27.9	494	26.9	220	12.0	297	16.2	181	9.9	11	0.6

Households by Language Spoken

	% of households
Agawam	0.4
Blandford	0.0
Brimfield	0.0
Chester	0.0
Chicopee	0.5
East Longmeadow	0.2
Granville	0.0
Hampden	0.0
Holland	0.5
Holyoke	0.2
Longmeadow	0.4
Ludlow	0.2
Monson	0.4
Montgomery	0.0
Palmer	1.1
Russell	0.0
Southwick	0.1
Springfield	1.3
Tolland	0.0
Wales	0.0
West Springfield	2.7
Westfield	0.3
Wilbraham	0.2

Educational Attainment for People 25 Years and Older

	Doctorate degree	
	Number of People	% of pop
Agawam	163	0.8
Blandford	3	0.3
Brimfield	18	0.7
Chester	12	1.1
Chicopee	320	0.8
East Longmeadow	143	1.3
Granville	10	0.8
Hampden	31	0.8
Holland	23	1.3

	No schooling complete		Some education no high school diploma or equivalent		Regular high school diploma or GED		Some college no degree		Associates degree		Bachelors degree		Masters degree		Professional school degree	
	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop	Number of People	% of pop
Holyoke	390	1.5	5,139	19.1	8,933	33.3	4,746	17.7	1,860	6.9	3,561	13.3	1,872	7.0	248	0.9
Longmeadow	63	0.6	447	4.1	1,429	13.0	1,192	10.9	687	6.3	3,588	32.8	2,184	19.9	920	8.4
Ludlow	385	2.4	2,366	14.9	5,380	34.0	2,570	16.2	1,511	9.5	2,504	15.8	980	6.2	67	0.4
Monson	86	1.3	412	6.3	2,257	34.7	1,292	19.9	724	11.1	1,013	15.6	631	9.7	52	0.8
Montgomery	2	0.3	10	1.6	185	30.3	111	18.2	83	13.6	122	20.0	74	12.1	21	3.4
Palmer	160	1.8	573	6.5	3,051	34.7	1,888	21.5	922	10.5	1,707	19.4	402	4.6	69	0.8
Russell	0	0.0	43	4.3	428	42.7	139	13.9	129	12.9	161	16.1	78	7.8	18	1.8
Southwick	56	0.8	486	6.8	1,773	24.7	1,296	18.1	997	13.9	1,334	18.6	939	13.1	149	2.1
Springfield	2,204	2.3	18,341	19.1	31,153	32.5	18,584	19.4	7,846	8.2	11,103	11.6	5,261	5.5	747	0.8
Tolland	0	0.0	25	5.7	125	28.3	78	17.7	55	12.5	96	21.8	46	10.4	12	2.7
Wales	11	0.8	60	4.1	540	37.0	262	18.0	241	16.5	228	15.6	69	4.7	23	1.6
West Springfield	292	1.4	1,815	9.0	5,221	25.8	4,010	19.8	2,075	10.3	3,884	19.2	2,249	11.1	514	2.5
Westfield	571	2.1	2,295	8.4	8,125	29.7	4,937	18.0	2,648	9.7	5,642	20.6	2,485	9.1	367	1.3
Wilbraham	97	0.9	479	4.5	2,464	23.2	1,577	14.8	966	9.1	2,834	26.7	1,883	17.7	212	2.0

Educational Attainment for People 25 Years with less than 9th Grade Education

	9th grade education or higher		Less than 9th grade education	
	Number of People	% of population	Number of People	% of population
Agawam	21,272	98.5	326	1.5
Blandford	853	96.0	36	4.0
Brimfield	2,637	99.1	23	0.9
Chester	1,118	99.1	10	0.9
Chicopee	37,194	95.6	1,731	4.4
East Longmeadow	11,223	98.1	213	1.9
Granville	1,193	98.8	15	1.2
Hampden	3,949	99.0	38	1.0
Holland	1,822	99.2	14	0.8
Holyoke	24,380	90.8	2,475	9.2
Longmeadow	10,755	98.2	198	1.8
Ludlow	14,616	92.3	1,222	7.7
Monson	6,292	96.7	215	3.3
Montgomery	607	99.3	4	0.7
Palmer	8,607	98.0	174	2.0
Russell	995	99.2	8	0.8
Southwick	7,013	97.8	159	2.2
Springfield	87,095	90.8	8,819	9.2
Tolland	437	99.1	4	0.9
Wales	1,445	99.1	13	0.9
West Springfield	19,493	96.4	738	3.6

Doctorate degree		
	Number of People	% of pop
Holyoke	106	0.4
Longmeadow	443	4.0
Ludlow	75	0.5
Monson	40	0.6
Montgomery	3	0.5
Palmer	9	0.1
Russell	7	0.7
Southwick	142	2.0
Springfield	675	0.7
Tolland	4	0.9
Wales	24	1.6
West Springfield	171	0.8
Westfield	327	1.2
Wilbraham	110	1.0

Educational Attainment for People 25 Years with less than 9th Grade Education

	9th grade education or higher		Less than 9th grade education	
	Number of People	% of population	Number of People	% of population
Westfield	26,279	95.9	1,118	4.1
Wilbraham	10,325	97.2	297	2.8

Number of People

Age Group	Under 20 years	20 to 34 years	35 to 64 years	65 years and over
Agawam	5,901	4,698	11,965	6,132
Blandford	160	175	497	273
Brimfield	834	509	1,579	736
Chester	297	255	629	289
Chicopee	12,617	11,767	20,867	10,170
East Longmeadow	3,929	2,495	6,290	3,528
Granville	395	319	695	282
Hampden	964	594	2,331	1,289
Holland	668	390	1,108	464
Holyoke	10,406	9,601	14,536	5,698
Longmeadow	4,189	2,032	6,282	3,288
Ludlow	4,491	4,052	8,771	3,977
Monson	1,720	1,439	3,875	1,745
Montgomery	151	129	371	147
Palmer	2,613	2,464	5,198	1,962
Russell	359	243	642	226
Southwick	2,106	1,492	4,014	2,108
Springfield	43,818	36,417	54,512	19,392
Tolland	69	50	260	151
Wales	537	348	883	320
West Springfield	6,607	5,602	11,840	4,560
Westfield	9,905	8,717	15,658	7,169
Wilbraham	3,320	2,294	5,917	3,107

Poverty	Below Poverty Level	Above Poverty Level
Agawam	2,219	25,755
Blandford	48	1,057
Brimfield	210	3,421
Chester	132	1,321
Chicopee	7,562	47,051
East Longmeadow	751	15,072
Granville	153	1,516
Hampden	130	4,949
Holland	131	2,499
Holyoke	11,471	27,628
Longmeadow	337	14,798
Ludlow	1,777	18,739
Monson	511	8,146
Montgomery	21	777
Palmer	1,379	10,807
Russell	135	1,325
Southwick	741	8,907
Springfield	40,102	108,747
Tolland	37	493
Wales	142	1,925
West Springfield	3,227	25,230
Westfield	2,752	35,209
Wilbraham	394	13,902

Race	Black	Other	Asian/Pacific Islander	White
Agawam	624	699	559	26,814
Blandford	0	13	0	1,092
Brimfield	141	66	18	3,433
Chester	4	6	0	1,460
Chicopee	2,856	3,703	1,306	47,556
East Longmeadow	770	350	714	14,408
Granville	0	12	3	1,676
Hampden	10	139	38	4,991
Holland	21	42	0	2,567
Holyoke	1,826	2,888	309	35,218
Longmeadow	150	489	933	14,219

Ethnicity	Hispanic	Not Hispanic
Agawam	1,544	27,152
Blandford	18	1,087
Brimfield	80	3,578
Chester	4	1,466
Chicopee	11,620	43,801
East Longmeadow	629	15,613
Granville	61	1,630
Hampden	193	4,985
Holland	65	2,565
Holyoke	21,704	18,537
Longmeadow	1,080	14,711

Race	Black	Other	Asian/Pacific Islander	White	Ethnicity	Hispanic	Not Hispanic
Ludlow	302	1,077	243	19,669	Ludlow	1,837	19,454
Monson	96	130	80	8,473	Monson	135	8,644
Montgomery	4	18	10	766	Montgomery	11	787
Palmer	273	731	240	10,993	Palmer	556	11,681
Russell	42	50	0	1,378	Russell	62	1,408
Southwick	7	248	164	9,301	Southwick	339	9,381
Springfield	32,278	20,079	4,168	97,614	Springfield	69,301	84,838
Tolland	0	27	0	503	Tolland	2	528
Wales	6	27	4	2,051	Wales	115	1,973
West Springfield	916	1,629	1,158	24,906	West Springfield	3,030	25,579
Westfield	683	1,251	1,238	38,277	Westfield	3,958	37,491
Wilbraham	462	368	133	13,675	Wilbraham	1,416	13,222

Facilities

Community Health Center

Service Type: Ambulatory Surgical Ctr.

Name	Street Address	Community	Number of Beds
Cataract & Laser Center West Llc	171 Interstate Drive	West Springfield	0
Greater Springfield Surgery Center	100 Wason Avenue	Springfield	0
Pioneer Valley Surgicenter	3550 Main Street	Springfield	0
Surgery Center Of New England	55 Saint George Road	Springfield	0

Service Type: Certified Home Health Agency

Name	Street Address	Community	Number of Beds
A Better Life Homecare Llc	20 Maple Street	Springfield	0
A Caring Heart Nursing Services Llc	120 Maple Street	Springfield	0
Able Health Care Llc	1111 Elm Street	West Springfield	0
Allied Health Systems Llc	1145 Main Street	Springfield	0
Amedisys Home Health Care	67 Hunt Street	Agawam	0
Baystate Visiting Nurse Association & Hospice	50 Maple Street	Springfield	0
Capuano Home Health Care Inc	265 Benton Drive	East Longmeadow	0
Care Givers Of Massachusetts Llc	125 Liberty Street	Springfield	0
Caretenders	330 Whitney Avenue	Holyoke	0
Compassionate Healthcare Systems Llc	1275 Elm Street	West Springfield	0
Epic Health Services	2095 Roosevelt Avenue	Springfield	0

Name	Street Address	Community	Number of Beds
Excel Home Care Services Inc	185 West Avenue	Ludlow	0
Excella Home Health	123 Park Avenue	West Springfield	0
First Choice Home Health Care Services Inc	187 High Street	Holyoke	0
Gentiva Health Services	2069 Roosevelt Avenue	Springfield	0
Healthpoint Homecare Services Llc	140 High Street	Springfield	0
Holyoke Visiting Nurse Assoc	575 Beech Street	Holyoke	0
Home Care Vna Llc	35 Center Street	Chicopee	0
Integra Healthcare Llc	200 North Main Street	East Longmeadow	0
International Health Solutions	260 Cottage Street	Springfield	0
Mercy Home Care	200 Hillside Avenue	West Springfield	0
Multicultural Community Services Of Pioneer Valley	1000 Wilbraham Road	Springfield	0
Noble Visiting Nurse	77 Mill Street	Westfield	0
Personal Touch Home Care Of Ma	150 Front Street	West Springfield	0
Professional Medical Homecare Llc	112 Westfield Street	West Springfield	0
Radiance Home Health Care Inc	10 Center Street	Chicopee	0
Spectrum Hhc	770 Converse Street	Longmeadow	0
Trinity Home Care Inc	336 Grattan Street	Chicopee	0
Western Mass Home Health Services Inc	270 Main Street	Agawam	0

Service Type: Clinic

Name	Street Address	Community	Number of Beds
A Dental Group Llc	340 Walnut Street Extension	Agawam	0
Active Physical Therapy And Wellness	2 Lodge Lane	Wilbraham	0
Baystate Mri & Imaging Center Llc	80 Wason Avenue	Springfield	0
Brightside Counseling Assocs	1233 Main Street	Holyoke	0
Caring Health Center Inc	1049 Main Street	Springfield	0
Center For Diagnostic Imaging	3640 Main Street	Springfield	0
Center For Psych/Fam Service Inc.	130 Maple Street	Springfield	0
Chd Outpatient Behavioral Health Svcs	367 Pine Street	Springfield	0
Child Guidance Clinic	110 Maple Street	Springfield	0
Community Services Institute	1695 Main Street	Springfield	0
Crossroads Agency	80 Congress Street	Springfield	0
Ct Family Care Services Llc	155 Maple Street	Springfield	0

Name	Street Address	Community	Number of Beds
Doctors Express Springfield	415 Cooley Street	Springfield	0
Gandara Mental Health Center Inc.	2155 Main Street	Springfield	0
Health Services For The Homeless	755 Worthington Street	Springfield	0
Holyoke Health Center Inc.	230 Maple Street	Holyoke	0
Holyoke Mspcc Family Counseling Center	9 Sullivan Road	Holyoke	0
Key Program Inc. The	576 State Street	Springfield	0
Living Water Counseling Center	94 Suffolk Street	Holyoke	0
Medexpress Urgent Care - Springfield Cooley St	430 Cooley Street	Springfield	0
Mva Center For Rehabilitation (The)	300 Stafford Street	Springfield	0
No Tooth Left Behind Dental Clinic	1300 State Street	Springfield	0
Pathways Of Massachusetts Llc	511 East Columbus Avenue	Springfield	0
Phoenix House Outpatient Services	15 Mulberry Street	Springfield	0
River Valley Counseling Center	303 Beech Street	Holyoke	0
Springfield Dept Of Hhs Adlsct Hc	11 Wilbraham Road	Springfield	0
Tapestry Health Springfield	1985 Main Street	Springfield	0
West Central Family & Counseli Ltd	103 Myron Street	West Springfield	0

Service Type: Clinic Satellite

Name	Street Address	Community	Number of Beds
Academic & Behavioral Clinic	1365 Maple Street	Springfield	0
Agawam Counseling Center	30 Southwick Street	Agawam	0
Bhn Liberty Street Clinic	417 Liberty Street	Springfield	0
Caring Health Center Inc	1040 Main Street	Springfield	0
Caring Health Center Inc	417 Liberty Street	Springfield	0
Caring Health Center Inc	532-536 Sumner Avenue	Springfield	0
Caring Health Center Inc	622 State Street	Springfield	0
Caring Health Center Inc	860 Boston Road	Springfield	0
Carson Center For Dvlpmt Springfield	120 Maple Street	Springfield	0
Carson Center Westfield	77 Mill Street	Westfield	0
Chd Occupationa Therapy Clinic	342 Birnie Avenue	Springfield	0
Chd Outpatient Behavioral Health Srvs	246 Park Street	West Springfield	0

Name	Street Address	Community	Number of Beds
Chd Outpatient Behavioral Health Svcs	494 Appleton Street	Holyoke	0
Chd Outpatient Behavioral Health Svcs	622 State Street	Springfield	0
Chicopee Dental Center	601-A Memorial Drive	Chicopee	0
Chicopee Health Center	505 Front Street	Chicopee	0
City Clinic	235 Maple Street	Holyoke	0
City Clinic Holyoke Health Center	230 Maple Street	Holyoke	0
Community Dental Srv at Hloke Sol Hm	110 Cherry Street	Holyoke	0
Community Dental Srv at Sprg T Com C	1 Federal Street	Springfield	0
Community Dental Srv at Wes Mass Hos	91 East Mountain Road	Westfield	0
Gandara Center Substance Abuse Clin	85 George Street	Springfield	0
Greater Springfield Mri Lp at Mercy	271 Carew Street	Springfield	0
Holyoke Health Center	494 Appleton Street	Holyoke	0
Institute For Health & Recovery	155 Maple Street	Springfield	0
Medexpress Ur Cr-Springfield Bost R	1312 Boston Road	Springfield	0
Medexpress Ur Cr-Westfield E Main S	311 East Main Street	Westfield	0
Minuteclinic	1001 Thorndike Street	Palmer	0
Minuteclinic	217 N Main Street	East Longmeadow	0
Minuteclinic	928 Riverdale Street	West Springfield	0
Mt Tom Mental Health Center	40 Bobala	Holyoke	0
Novacare Rehabilitation	1160 Dickinson Street	Springfield	0
Novacare Rehabilitation	2377 Boston Road	Wilbraham	0
Novacare Rehabilitation	3550 Main Street	Springfield	0
Novacare Rehabilitation	60 North Westfield Street	Agawam	0
Novacare Rehabilitation Hand Center	3550 Main Street	Springfield	0
Planned Parenthood Leag Ma W Ma Center	3550 Main Street	Springfield	0
River Valley Counseling Center	152 Center Street	Chicopee	0
River Valley Counseling Center	249 Exchange Street	Chicopee	0
River Valley Counseling Center Inc	120 Maple Street	Springfield	0
River Valley Counseling Center Teen Cl	500 Beech Street	Holyoke	0
Servicenet Chicopee Outpt	98 Lower Westfield Road	Holyoke	0

Name	Street Address	Community	Number of Beds
Clinic			
South Bay Community Services	140 High Street	Springfield	0
Spectra Center	130 Maple Street	Springfield	0
Sunrise Behavioral Health Clinic	95 Frank B Murray Street	Springfield	0
Teen Clinic - Dean Tech High School	1045 Main Street	Holyoke	0
Teen Clinic - Peck Middle School	1916 Northampton Street	Holyoke	0
Tufts Dental Fclty at W Springfield	1275 Elm Street	West Springfield	0
Wmmrs atRiverbend Medical Associates	444 Montgomery Street	Chicopee	0

Service Type: Hospice

Name	Street Address	Community	Number of Beds
Baystate Vna And Hospice	50 Maple Street	Springfield	0
Beacon Hospice An Amyedisys Company	815 Worcester Street	Springfield	0
Holyoke Visiting Nurse Assoc & Hospice Life Care	575 Beech Street	Holyoke	0
Hospice Services Of Western & Central Mass	1325 Springfield Street	Agawam	0
Mercy Hospice	2112 Riverdale Street	West Springfield	0
Spectrum Home Health And Hospice Care	770 Converse Street	Longmeadow	0

Service Type: Hospital Satellite

Name	Street Address	Community	Number of Beds
Adcare Hospital Outpt W.Springfield	117 Park Avenue	West Springfield	0
Baystate Ambulatory Ccat3300 Main St	3300 Main Street	Springfield	0
Baystate Ambulatrly Cc at 140 High St	140 High Street	Springfield	0
Baystate Brightwood Hc/Centro De Sa	380 Plainfield Street	Springfield	0
Baystate Child Partial Hosp Prog	150 Lower Westfield Road	Holyoke	0
Baystate Mason Sqre Nghborhood Hcc	11 Wilbraham Road	Springfield	0
Baystate Med Center Lab at361 Whitney A	361 Whitney Avenue	Holyoke	0
Baystate Med Center Pain Mgmnt Center	3400 Main Street	Springfield	0
Baystate Med Center- Baystate Vascular	3500 Main Street	Springfield	0

Name	Street Address	Community	Number of Beds
Baystate Orthopedic Surgery Center	50 Wason Avenue	Springfield	0
Baystate Primary Care (Ludlow)	34 Hubbard Street	Ludlow	0
Baystate Primary Care (Monson)	2 Main Street	Monson	0
Baystate Rehab Adult Outpt Services	360 Birnie Avenue	Springfield	0
Baystate Rehab at East Longmeadow	294 North Main Street	East Longmeadow	0
Baystate Rehabilitation Care at Agawam	200 Silver Street	Agawam	0
Baystate Wing Hosp Griswold Center B H	42 Wright Street	Palmer	0
Baystate Wing Hosp Wilbraham Dgns C	2034-2040 Boston Road	Wilbraham	0
Baystate Wing Hosp Wilbraham Med Ct	2344 Boston Road	Wilbraham	0
D'Amour Center For Cancer Care	3350 Main Street	Springfield	0
Holyoke Medical Center Imaging	230 Maple Street	Holyoke	0
Holyoke Medical Center Women'S Center	2 Hospital Drive	Holyoke	0
Imaging & Transplant Services	100 Wason Avenue	Springfield	0
Mercy Medical Center - Urgent Care	175 Carew Street	Springfield	0
Mercy Outpt Cardiology/Stafford	300 Stafford Street	Springfield	0
Methadone Mtnce Treat Prog	210 Elm Street	Holyoke	0
Noble Hospital Sport & Rehab Center	76 Main Street	Westfield	0
Weldon Outpt Rehabtn & Wellness Center	45 Crane Avenue	East Longmeadow	0

Service Type: Non-acute Hospital

Name	Street Address	Community	Number of Beds
Healthsouth Rehabilitation Hospital Of Western Ma	222 State Street	Ludlow	53
Providence Behavior Health Hosp Campu	1233 Main Street	Holyoke	131
Vibra Hospital Of Western Massachusetts	1400 State Street	Springfield	127
Western Massachusetts Hospital	91 East Mountain Road	Westfield	0

Service Type: Renal Dialysis (ESRD)

Name	Street Address	Community	Number of Beds
Ara-Ludlow Dialysis	14 Chestnut Place	Ludlow	12
Chicopee Dialysis Center	317 Meadow Street	Chicopee	16
Dialysis Center Of Western Massachusetts Llc	601 Memorial Drive	Chicopee	14
East Springfield Dialysis Center	1515 State Street	Springfield	15
Heritage Dialysis Center Llc	67 Cooper Street	Agawam	17
Palmer Dialysis Center	42 Wright Street	Palmer	12
Pioneer Valley Dialysis Center	208 Ashley Avenue	West Springfield	27
Springfield Dialysis Center	125 Liberty Street	Springfield	15
Western Mass Kidney Center	2000 Main Street	Springfield	32

Service Type: Temporary Nursing Agency

Name	Street Address	Community	Number of Beds
Excel Nursing Services Inc	185 West Avenue	Ludlow	0
Expert Staffing Llc	1233 Westfield Street	West Springfield	0
Handz-On Incorporated	191 Chestnut Street	Springfield	0
Maxim Healthcare Services Inc	25 Capital Drive	West Springfield	0
O'Connell Prof Nurse Svc Inc	14 Bobala Road	Holyoke	0
Worldwide Staffing	175 Dwight Road	Longmeadow	0

Longterm Care

Service Type: Nursing Home

Name	Street Address	Community	Number of Beds
Care One At Holyoke	260 Easthampton Road	Holyoke	164
Care One At Redstone	135 Benton Drive	East Longmeadow	254
Chapin Center	200 Kendall Street	Springfield	160
Chicopee Gardens For Nursing Rehabilitation	44 New Lombard Road	Chicopee	68
East Longmeadow Skilled Nursing Center	305 Maple Street	East Longmeadow	119
Governors Center	66 Broad Street	Westfield	100
Heritage Hall East	464 Main Street	Agawam	123
Heritage Hall North	55 Cooper Street	Agawam	124
Heritage Hall South	65 Cooper Street	Agawam	122
Heritage Hall West	61 Cooper Street	Agawam	164
Holyoke Healthcare Center	282 Cabot Street	Holyoke	102
Jewish Nursing Home Of Western Mass	770 Converse Street	Longmeadow	200
Kindred Transitional Care & Rehab-Country Estates	1200 Suffield Street	Agawam	176
Life Care Center Of	2399 Boston Road	Wilbraham	123

Name	Street Address	Community	Number of Beds
Wilbraham			
Loomis House Nursing Center	298 Jarvis Avenue	Holyoke	92
Loomis Lakeside At Reeds Landing	807 Wilbraham Road	Springfield	42
Mary's Meadow At Providence Place	12 Gamelin Street	Holyoke	40
Mont Marie Rehabilitation & Healthcare Center	36 Lower Westfield Road	Holyoke	84
Mount Saint Vincent Care Center	35 Holy Family Road	Holyoke	125
Palmer Healthcare Center	250 Shearer Street	Palmer	61
Renaissance Manor On Cabot	279 Cabot Street	Holyoke	61
Vibra Nursing & Rehabilitation Center Of Western *	1400 State Street	Springfield	172
Westfield Center	60 East Silver Street	Westfield	98
Westfield Gardens Nursing And Rehab	37 Feeding Hills Road	Westfield	80
Willimansett Center East	11 Saint Anthony Street	Chicopee	85
Willimansett Center West	546 Chicopee Street	Chicopee	103
Wingate At East Longmeadow Rehab & Skilled Nur Res	32 Chestnut Street	East Longmeadow	135
Wingate At Hampden Rehabilitative & Skld Nurs Resi	34 Main Street	Hampden	100
Wingate At Springfield Rehab & Skilled Nurs Res	215 Bicentennial Highway	Springfield	120
Wingate At West Springfield Rehab & Skill Nur Res	42 Prospect Avenue	West Springfield	168
Wingate At Wilbraham Rehab & Skilled Nurs Resid	9 Maple Street	Wilbraham	135

Service Type: Rest Home

Name	Street Address	Community	Number of Beds
Beaven Kelly Home	25 Brightside Drive	Holyoke	57
Ellen Rice Rest Home Inc.	38 Warner Street	Springfield	12
St Luke'S Home	85 Spring Street	Springfield	89

Fire Station

Station: 16 Acres Station 12

Name	Street Address	Community
Springfield Fire Department	1265 Parker Street	Springfield

Station: Airport Fire Dept

Name	Street Address	Community
Westover Arb Fire Dept	Westover Air Reserve Base	Chicopee

Station: Carew Street Station 9

Name	Street Address	Community
Springfield Fire Department	1212 Carew Street	Springfield

Station: Headquarters

Name	Street Address	Community
Agawam Fire Department	800 Main Street	Agawam
Blandford Fire Department	93 Main Street	Blandford
Bondsville Fire Department	3174 Main Street	Palmer
Brimfield Fire Department	34 Wales Road	Brimfield
Chester Fire Department	300 Huntington Road	Chester
Chicopee Fire Department	80 Church Street	Chicopee
East Longmeadow Fire Dept	150 Somers Road	East Longmeadow
Granville Fire Department	709 Main Road	Granville
Hampden Fire Department	19 North Road	Hampden
Holland Fire Department	7 Sturbridge Road	Holland
Holyoke Fire Department	600 High Street	Holyoke
Longmeadow Fire Department	44 Williams Street	Longmeadow
Ludlow Fire Department	612 Chapin Street	Ludlow
Monson Fire Department	200 Main Street	Monson
Montgomery Fire Department	154 Main Road	Montgomery
Palmer Fire Department	12 Walnut Street	Palmer
Russell Fire Department	162 Main Street	Russell
Southwick Fire Department	15 Depot Street	Southwick
Springfield Fire Department	605 Worthington Street	Springfield
Three Rivers Fire Department	50 Springfield Street	Palmer
Tolland Fire Department	162 Colebrook River Road	Tolland
Wales Fire Department	104 Main Street	Wales
West Springfield Fire Department	44 Van Deene Avenue	West Springfield
Westfield Fire Department	34 Broad Street	Westfield
Wilbraham Fire Department	2770 Boston Road	Wilbraham

Station: Indian Orchard Station 5

Name	Street Address	Community
Springfield Fire Department	15 Odessa Street	Springfield

Station: Little River Station

Name	Street Address	Community
Westfield Fire Department	366 Little River Road	Westfield

Station: Mason Station 8

Name	Street Address	Community
Springfield Fire Department	33 Eastern Avenue	Springfield

Station: Mass Reco Station 16

Name	Street Address	Community
Springfield Fire Department	1414 Mass Reco Street	Springfield

Station: North End Station 10

Name	Street Address	Community
Springfield Fire Department	2729 Main Street	Springfield

Station: North Side Substation

Name	Street Address	Community
Westfield Fire Department	129 Southampton Road	Westfield

Station: Page Boulevard Station 15

Name	Street Address	Community
Springfield Fire Department	833 Page Boulevard	Springfield

Station: Station 2

Name	Street Address	Community
Agawam Fire Department	1200 Spring Street	Agawam
Chester Fire Dpartment	305 Bromley Road	Chester
Russell Fire Department	250 General Knox Road	Russell
West Springfield Fire Department	1338 Westfield Street	West Springfield

Station: Station 3

Name	Street Address	Community
Chicopee Fire Department	96 Cabot Street	Chicopee
Holyoke Fire Department	1579 North Hampton Street	Holyoke
Springfield Fire Department	173 Oakland Street	Springfield
West Springfield Fire Department	61 Morgan Road	West Springfield

Station: Station 4

Name	Street Address	Community
Chicopee Fire Department	654 Burnett Road	Chicopee

Station: Station 5

Name	Street Address	Community
Holyoke Fire Department	33 Whiting Farms Road	Holyoke

Station: Station 6

Name	Street Address	Community
Chicopee Fire Department	580 Chicopee Street	Chicopee
Holyoke Fire Department	642 Homestead Avenue	Holyoke

Station: Station 7

Name	Street Address	Community
Chicopee Fire Department	739 Grattan Street	Chicopee

Station: Station 8

Name	Street Address	Community
Chicopee Fire Department	900 James Street	Chicopee

Station: Sumner Avenue Station 14

Name	Street Address	Community
Springfield Fire Department	1043 Sumner Avenue	Springfield

Station: West Granville Fire House

Name	Street Address	Community
Granville Fire Department	1578 Main Road	Granville

Police Station

Jurisdiction: County

Name	Street Address	Community
Hampden County Sheriff	627 Randall Road	Ludlow

Jurisdiction: Local

Name	Street Address	Community
Agawam Police Department	681 Springfield Street	Agawam
Blandford Police Department	1 Russell Stage Road	Blandford
Brimfield Police Department	34 Wales Road	Brimfield
Chester Police Department	15 Middlefield Road	Chester
Chicopee Police Department	110 Church Street	Chicopee
Chicopee Police Department - Willimansett Substation	803 Chicopee Street	Chicopee
East Longmeadow Police Department	160 Somers Road	East Longmeadow
Granville Police Department	707 Main Street	Granville
Hampden Police Department	625 Main Street	Hampden
Holland Police Department	27 Sturbridge Road	Holland
Holyoke Police Department	138 Appleton Street	Holyoke
Longmeadow Police Department	34 Williams Street	Longmeadow
Ludlow Police Department	612 Chapin Street	Ludlow
Monson Police Department	110 Main Street	Monson

Name	Street Address	Community
Palmer Police Department	4417 Main Street	Palmer
Russell Police Department	65 Main Street	Russell
Southwick Police Department	11 Depot Street	Southwick
Springfield Police Department	130 Pearl Street	Springfield
Tolland Police Department	241 West Granville Road	Tolland
Wales Police Department	3 Hollow Road	Wales
West Springfield Police Department	26 Central Street	West Springfield
Westfield Police Department	15 Washington Street	Westfield
Wilbraham Police Department	16 Main Street	Wilbraham

Jurisdiction: State

Name	Street Address	Community
State Police Station B-3, Springfield	600 Liberty Street	Springfield
State Police Station B-5, Russell	90 Westfield Road	Russell
State Police Station E-3, Westfield	75 Sargent Thomas Dion Way	Westfield

Town/City Hall

Building Use: City/Town Hall

Name	Street Address	Community
Agawam Town Hall	36 Main Street	Agawam
Blandford Town Hall	1 Russell Stage Road	Blandford
Brimfield Town Hall Annex	23 Main Street	Brimfield
Chester Town Hall	15 Middlefield Road	Chester
Chicopee City Hall	17 Springfield Street	Chicopee
East Longmeadow Town Hall	60 Center Square	East Longmeadow
Granville Town Hall	707 Main Road	Granville
Hampden Town Hall	625 Main Street	Hampden
Holland Town Hall	27 Sturbridge Road	Holland
Holyoke City Hall	536 Dwight Street	Holyoke
Longmeadow Town Hall	20 Williams Street	Longmeadow
Ludlow Town Hall	488 Chapin Street	Ludlow
Monson Town Hall	110 Main Street	Monson
Montgomery Town Hall	161 Main Road	Montgomery
Palmer Town Hall	4417 Main Street	Palmer
Russell Town Hall	65 Main Street	Russell
Southwick Town Hall	454 College Highway	Southwick
Springfield City Hall	36 Court Street	Springfield
Tolland Town Hall	241 West Granville Road	Tolland
Wales Town Hall	3 Hollow Road	Wales

Name	Street Address	Community
West Springfield Town Hall	26 Central Street	West Springfield
Westfield City Hall	59 Court Street	Westfield
Wilbraham Town Hall	240 Springfield Street	Wilbraham

About the Data

Data presented on this profile are collected by many different partners of the MA EPHT Program and are the most up-to-date data available for each topic.

Demographics: US Census Bureau, American Community Survey (ACS), 5-year estimates, 2019 <https://www.census.gov/programs-surveys/acs>

Geography: Office of Geographic Information, Commonwealth of Massachusetts, MassIT, <http://www.mass.gov/anf/research-and-tech/it-serv-and-support/application-serv/office-of-geographic-information-massgis/>

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Additional Map Resources

[Massachusetts](#)

[Toxics Users and](#)

[Climate](#)

[Vulnerability](#)

[Factors](#)

Identifies toxics users in relation to flood & hurricane zones and other vulnerable areas. This effort will build sustainable and replicable models for incorporating toxics use reduction into emergency preparedness and climate change resiliency planning.

[Social](#)

[Vulnerability Index](#)

Social vulnerability refers to the resilience of communities when confronted by external stresses on human health, stresses such as natural or human-caused disasters, or disease outbreaks. Reducing social vulnerability can decrease both human suffering and economic loss.

ATSDR's Social Vulnerability Index uses U.S. census variables at tract level to help local officials identify communities that may need support in preparing for hazards, or recovering from disaster.

[MEMA Power](#)

[Outage Map](#)

MEMA real time map tracking power outages throughout Massachusetts.

[Massachusetts](#)

[Hurricane](#)

[Evacuation Zones](#)

Identifies evacuation zones for hurricanes. Also features PDFs for individual towns throughout Massachusetts.

[RX Open](#)

Maps out pharmacies that are open in a disaster. Can be activated for a disaster.

[Empower](#)

Maps of medical devices that run on power.

Indicator Descriptions

Age: Certain age groups are more at risk to adverse health outcomes than others: the youngest and oldest populations. Older and younger populations often rely on caregivers to help prepare for and respond to an emergency. These populations are less adaptable in the event of an emergency for many reasons including, reliance on routine, susceptibility to illness, and reduced mobility.

Indicator based on data from table B01001 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Poverty: Poor households are more susceptible to the effects of emergencies due to many social and physical factors. Low income persons or families do not have reliable access to healthcare, making them less resilient to changes in health status. They are also generally less likely to own vehicles, which can affect their ability to evacuate. Low income persons or families are less able to absorb the financial impacts of being out of work for a period of time due to a disaster.

Indicator based on data from table B17001 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Race/Ethnicity: Stemming from a long history of inequality, minority populations are more vulnerable to adverse health outcomes than non-minority populations. Social and physical factors such as lack of economic resources, cultural barriers, and housing conditions can contribute to health status, emergency preparedness, and disaster recovery. For example, minority groups concentrated in urban areas may be more susceptible to heat illnesses because they live in older housing that is poorly insulated or may lack financial means to own or operate air-conditioning equipment. Targeted communications through social networks or community and faith-based organizations may be more effective than conventional communication methods.

Indicator based on data from tables B02001 and B03002 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Language Spoken/No English Spoken: Non-English speaking people and those who have limited ability to read, write, or understand English may be vulnerable in an emergency. Individuals with limited English proficiency (LEP) experience inequalities that can prevent access to health insurance and care, resulting in health disparities. Language barriers can even arise between people who speak the same language, so translation services must therefore be sensitive to colloquialisms, dialects and regional differences. These barriers can increase risk of nonadherence to medication or create stress for those receiving care. LEP is a source of social isolation, which may limit situational awareness. People with LEP may engage in daily activities differently from those fluent in English (e.g. using visual symbols and memory to navigate public transit routes). They may not understand the role or presence of police and other law enforcement officers, and they might not understand instructions. Many non-English speakers rely on word-of-mouth or community/faith-based organizations for communication updates. Identifying primary languages within a service area is essential for communicating emergencies and available resources, and identifying organizational needs (e.g. translation and interpretive services) to ensure that those that have LEP remain safe and prepared for emergencies and receive quality care and access to resources.

Indicator based on data from table B16007 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Less than 9th grade education: People who do not have a high school education may be more vulnerable in emergencies. This may partly be because individuals with less education often have limited material resources, lower social and political capital, and exhibit more adverse health-related behaviors (e.g. smoking) compared to individuals with more education. In general, less education is associated with poorer health outcomes (e.g. higher rates of infectious disease and lower life expectancy). Health and emergency officials should use clear communications during emergencies to accommodate lower reading levels.

Indicator based on data from Table B15003 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Populations with disabilities: Disability is an umbrella term that refers to a diverse group of people who live with significant limitations to function, movement, or activity. People with disabilities have experienced a long history of discrimination and institutionalization that contributes to health disparities observed today. People with disabilities are more likely to have chronic diseases and conditions such as diabetes, cardiovascular disease, and hypertension. They may also rely on caregivers, which can be socially isolating and increases vulnerability. It is important to identify the type of disabilities common in a service area to ensure that the needs of people with disabilities are met during an emergency.

Indicator based on data from Table B18108 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Types of disability: The term disability encompasses a broad range of limitations and health statuses that include:

- Hearing difficulty: deaf or having serious difficulty hearing (DEAR).
- Vision difficulty: blind or having serious difficulty seeing, even when wearing glasses (DEYE).
- Cognitive difficulty: physical, mental, or emotional problem that lead to difficulty remembering, concentrating, or making decisions (DREM).
- Ambulatory difficulty: having serious difficulty walking or climbing stairs (DPHY).
- Self-care difficulty: having difficulty bathing or dressing (DDRS).
- Independent living difficulty: physical, mental, or emotional problem that lead to difficulty doing errands alone such as visiting a doctor's office or shopping (DOUT).

Indicator based on data from Tables B18102 - B18107 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau. Percent of population is calculated using the total number of people for that disability type.

Populations with no vehicle available: Lack of car ownership can present a challenge to accessing amenities and healthcare and evacuating during emergencies. Vehicle ownership tends to be lowest in urban areas, especially among individuals with lower income. In the event that an evacuation is required, individuals with no vehicle may be stranded in place, particularly if public transportation options are not available or temporarily down. Rural individuals with no vehicle may be even more vulnerable due to increased isolation and less transportation infrastructure. Shelters or other emergency response sites may be farther from residents in rural locations, making lack of a vehicle more problematic. Planners should consider alternate transportation options (e.g. use of school buses) to ensure those without vehicles can safely access shelters and other resources.

Indicator based on data from Table B08014 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.

Populations 65 years or older, living alone: Living alone can exacerbate age-related vulnerabilities experienced by the elderly, particularly in emergency situations. Elderly persons are more likely to have chronic diseases, conditions, and physical or cognitive disabilities (e.g. dementia). Living alone can result in social isolation, which may result in decreased access to emergency-related communications. This population may be less willing or able to leave home or seek shelter. Planners should attempt to identify where elderly community members live to ensure this population receives needed resources during and following emergencies.

Indicator based on data from Table B09020 from the 5-year 2015-2019 American Community Survey conducted by the U.S. Census Bureau.